

SHAPE THE FUTURE OF HEALTHCARE WITH US

as an Ancillary Professional



SHAPE THE **FUTURE OF CARE**

Woodlands Health provides care to residents in northwestern Singapore, through our new Campus featuring a fully integrated acute and community hospital, specialist outpatient clinics, intermediate and long-term care facilities, and green healing spaces.

At Woodlands Health, we offer a range of acute, sub-acute, rehabilitative and transitional care services, working closely with our partners to provide seamless care within and beyond our Campus.

Our Campus is set to open progressively from the end of 2023, and in the lead-up, we are expanding our team, inviting those who are passionate to shape the future of healthcare to join us in this journey.



MESSAGE FROM COO AND CN

Supporting our people has always been important to Woodlands Health, not least because we have had to rapidly scale up as we prepare our teams for the move into our (yet to be completed) health campus. The upside has been that we have been able to be more open to new perspectives, new ideas and new ways of doing things, giving us a youthful energy and strengthening our sense of teamwork and community. So welcome to Woodlands Health, and join us as we work to shape the future of healthcare.

Chief Nurse



WELCOME TO THE COMMUNITY OF CARE

At Woodlands Health, we're building more than a team. We're bringing together a community of people to co-create a care environment for the future, with people who are competent, compassionate and deeply interested in providing the optimum health and well-being of those under our care.

As we prepare to move into our Campus, there will be diverse opportunities to shape our ethos, systems and processes by engaging your peers in the hospital and our partners in the community.

We will also support your professional development, through education and training, and encouraging the sharing of best practices among the care sector in Singapore and the world.

As a member of the Woodlands Health community, you will be a critical part of realising our care model where we will enhance people's health and well-being through a spectrum of healthcare needs and build bridges across multiple areas, including wellness promotion, chronic disease management, elective surgery, acute care, rehabilitation, dementia management, advance care planning, palliative medicine and end-of-life care.

At Woodlands Health, you can contribute to various areas, including

- Patient care
- Clinical education
- Integration of smart technology
- Development of service lines
- Campus infrastructure planning

YOUR BENEFITS



Medical coverage for outpatient care, specialist consultation and hospitalisation



Group personal accident and group term life insurance



Health screening and immunisation



Denta





Annual / medical / hospitalisation / family care / compassionate / marriage / maternity / paternity leave

TOGETHER IN CARE

At Woodlands Health, I feel supported. My colleagues are approachable and would check to find out if I need help. The management has given me opportunities to grow as a leader, providing me with a platform to share my experiences with our junior associates. I also like the emphasis on continuous education. The courses I have been sent to have helped me improve how I work and communicate with patients.

Abidah Binte Mohamed Salleh

Senior Healthcare Assistant

Being able to provide people-centred care for our patients and the community - the focus at Woodlands Health - has given me a great sense of achievement. And it feels like I am in a big family here. Peers and colleagues are welcoming. Management cares for our well-being. And we support and learn from each other to create a positive work environment.

Niun Jie Ying Senior Patient Service Associate I love it that Woodlands
Health is located next to a
picturesque, tranquil park
– a joy for patients and
families. I have also learnt
so much here with the
support of colleagues,
acquiring skills to help
patients and making sure
they feel cared for in my
hands.

Tham Jine YingOperating Theatre
Assistant



Working for Woodlands Health has enabled me to foster my ambition to provide assistance to the community. Although I am new to this field, my colleagues patiently guided me and inspired me to provide the best possible care for our patients. It is also amazing to be working with like-minded individuals, people who have pledged to offer top-quality care for our patients.

S. VigneswariSenior Patient Service Associate

A REWARDING FUTURE

Ancillary Professionals provide operational support to the primary activities and operations in the Campus. They are our pillars of support and play an active role in enhancing patients' experience at WH. The Ancillary family consists of members such as Patient Service Associate, Healthcare Associate, Phlebotomist, Central Sterile Supply Technician, Chef, Triage Specialist, Dental Assistant, Dental Clinic Supervisor, Executives and Supervisors from the Bed Management Unit, Medical Records Office, Mortuary, Contact Centre, and many more.

PATIENT SERVICE ASSOCIATE

This role involves patient services, such as patient registration, appointment scheduling, payment, financial counselling and administrative duties. For some settings, you will have the opportunity to assist clinicians during consultations and perform clinically related duties (i.e., phlebotomy, visual acuity, etc.).



HEALTHCARE ASSOCIATE

As a member of the healthcare professional team, you will provide personal care and clinical monitoring to patients to ensure that they are safe and comfortable during their stay at the hospital. You will perform basic tests and nursing procedures that contribute to the treatment and recovery of patients.

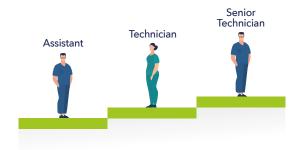


OPERATING THEATRE ASSISTANT

As a member of the operating theatre team, you will contribute to ensuring good outcomes from surgeries. You will prepare the operating room, including the equipment, and assist surgeons and nurses with positioning patients on the operating table.

CENTRAL STERILE SUPPLY ASSISTANT

As a member of the Central Sterile Supply Department, you will clean, prepare, pack and sterilise instruments and consumables. You will also fulfil the sterile material requirements of various departments, including the Operating Theatre, the Emergency Department, and the wards and clinics.



Visit www.whc.sg/joinus to check vacancies and submit job application.



OUR CLINICAL SERVICES

DIVISION OF AMBULATORY & PRE-HOSPITAL CARE

- Radiology
- Emergency Medicine
- Laboratory Medicine & Pathology
- NurseFirst
- GPFirst
- Urgent Care

DIVISION OF SURGERY

- Anaesthesia
- Intensive Care Medicine
- Otolaryngology (ENT)
- Surgery

- Orthopaedic Surgery
- Ophthalmology
- Dental Surgery
- Neuro Surgery

DIVISION OF MEDICINE

- Medicine
- Cardiology
- Endocrinology
- Gastroenterology & Hepatology
- Infectious Diseases

- Renal Medicine
- Respiratory Medicine
- Rheumatology
- Occupational Medicine
- Neurology

DIVISION OF INTEGRATED AND COMMUNITY CARE

- Integrated Care
- Geriatric Medicine
- Medical Psychiatry

- Pallative & Supportive Care
- Post-Acute and Rehabilitative Care
- Transitional Care

JOIN US

To apply, or to learn more about developing your career at Woodlands Health, you may email us at: careers@whc.sg

