

PRESS RELEASE

Community-based Urgent Care Centre in Singapore to open

*Medical centre in Kampung Admiralty provides
urgent care for acute illnesses and minor injuries*

SINGAPORE, 30 August 2020 – Starting 1 September, residents in the North can seek urgent medical attention for acute but not life-threatening conditions at a new medical facility located conveniently in the community. The new Urgent Care Centre at Kampung Admiralty (UCC@Admiralty) will make urgent care more accessible to residents living nearby, without them having to visit the hospital emergency department (ED).

Woodlands Health Campus (WHC) Deputy Chairman, Medical Board (Surgical & Ambulatory Services), Dr Mohan Tiru said, “The UCC@Admiralty is an initiative by WHC in partnership with Khoo Teck Puat Hospital (KTPH), aimed at providing residents in Northern Singapore with a holistic ecosystem of care where the General Practitioner (GP) clinics remain the recommended first stop for common ailments. The UCC supports urgent care needs of patients in the community by diverting non-emergency cases away from the EDs, so that EDs can provide better and timelier care for sicker patients.”

“For common ailments and non-emergencies in general, we still advocate that patients should visit their family doctor or GP first. Depending on the severity of the condition or the treatment that is required, the GP may then refer patients to the UCC@Admiralty or the ED. In this way, ED resources can be directed and targeted for those who need it the most.”

To facilitate this, WHC, together with KTPH, have also been engaging GPs in the North as part of the GPFirst programme. Under the GPFirst programme, patients who had visited participating GPs for consultations but are subsequently referred to either the UCC or ED for further management may receive \$50 off the prevailing fees at the UCC or ED.

Some of the services available at the UCC@Admiralty include application of splint or cast for simple fracture and dislocations, stitching for cuts and wounds, administration of intravenous fluid and space-chamber inhaler treatment for acute respiratory conditions (e.g. asthma).

Clinical Director of UCC@Admiralty, Dr Lim Eng Koon said: “The UCC is equipped to handle urgent and acute conditions, and is manned by a multi-disciplinary team of healthcare professionals including doctors, nurses, physiotherapist, radiographer, medical technologist and pharmacist. The Centre also has on-site X-ray and blood testing facilities, and is open from 8am to 11pm daily so that residents can have their medical needs attended to in a timely manner and in one location.”

- End -

About Urgent Care Centre @ Admiralty

Address

676 Woodlands Drive 71
#01-01 Kampung Admiralty
Singapore 730676

Operating hours

8.00am – 11.00pm daily
(including public holidays)
Last registration at 10.30pm

Website: www.whc.sg/FeelingUnwell

Services

Consultation(s) and diagnostics	Clinical treatment(s)	Minor surgery and procedure including but not limited to:
<p>Consultations for urgent but not life-threatening acute medical conditions requiring <u>intermediate</u> level of care.</p> <p>Direct pharmacist consultation for minor ailments</p> <p>On-site laboratory services e.g blood tests</p> <p>On-site radiology services e.g. X-ray</p> <p>COVID-19 swab tests for patients presenting with fever and/or acute respiratory infection symptoms</p>	<p>Basic resuscitation</p> <p>Basic treatments</p> <p>E.g. Administration of intravenous fluid</p> <p>Space-chamber inhaler treatment* for acute respiratory conditions</p> <p>Short-term observations</p> <p><i>*In the current COVID-19 situation, the space-chamber inhaler has replaced nebulization as a safer technique in view of the infection risk from aerosol generation.</i></p>	<p>Stitching of wounds</p> <p>Wound dressing and wound care</p> <p>Feeding tube insertion</p> <p>Urine catheter insertion</p> <p>Application of splint or cast for simple fractures and dislocations</p>

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Annex

You may download the photos below from this link:

https://drive.google.com/drive/folders/13R9J_7UhGQny-HpH_Ahdtk9T4bgK2_yY?usp=sharing

Please credit the photos to “Woodlands Health Campus” or “兀兰医疗园”

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